



FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

CANCELLATIONS/REFUNDS

Membership:

Cancellations of membership must be made by the end of the month, one month prior to when the cancellation takes effect. This can be done by filling out a membership cancellation form at the Service Desk or cancelling online through our website. No refunds or credits will be given for any unused portion of membership.

Memberships can be placed on hold indefinitely with proof of medical reason. All memberships can be placed on hold for up to 5 months for a monthly fee.

Fee-Based Programs/Lessons/Classes:

No refunds will be given once registered for a class or program.

Class Cancellation:

If a fee-based program is cancelled by the YMCA, a full refund or credit (member's choice) will be offered. Please refer to inclement weather policy below for weather related cancellations.

Medical Cancellation:

If a participant withdraws from a fee-based program due to a medical reason, a credit for the unused portion of the program will be offered. Proof required.

Inclement Weather Policy:

Refunds/credits will not be offered because of inclement weather cancellations. Make-up classes will not be offered due to inclement weather cancellations.