

Frequently asked questions

What is a School's Out day and what is Full day care? Is there a difference?

- During a typical school year, the School's Out/Snows Out program is held at the Sports Center. We also provided care for Snow days at the same location.
- Full day care is the term we are using for care that is offered when virtual learning is to be taking place. The location is yet to be determined. Possible locations include the Sports Center and/or the Downtown Y location.

How do I register without knowing what cohort my child(ren) are in?

- Please register for all the programs you think you may need and register for all days. Once you know what cohort your child(ren) are in we will adjust accordingly.

How do I register?

- Please visit <https://www.ymca-cv.org/sacc> to register online.
- The title for the before school program is: 20/21 Before School Daily
- The title for the after-school program is: 20/21 After School Daily
- To register for the full day care you will need to go to the category School's Out/ Snow day and the title of the full day care is: 20/21 Full Day Care
- **Please register as soon as possible!**
- **Be careful to register your child and not yourself. This happens frequently, so please know who you are registering.**
- **Calendars will be given to each site on a monthly basis for scheduling. This will help us with billing and child tracking.**

Refund Policy/Acknowledgement- *In regards to the COVID-19 pandemic, the YMCA of the Chippewa Valley is offering programs in good faith. If in working with the CDC, WEDC, governmental agency and/or insurance company, the YMCA of the Chippewa Valley is required to cancel the event or program, the YMCA cannot guarantee a refund or credit to our participants*